

# BAPAM Flowchart : What to do if you suspect a child or young adult is being abused or neglected?

Do you suspect a child or young adult is being abused or neglected? *(see BAPAM safeguarding children and young adults policy for when to suspect)*

Is there an immediate risk to the child's welfare/safety and/or is it out of hours?

YES

## Within London:-

Contact City of London Corporation

Call **020 7332 3621** - Monday to Friday, 9am-5pm only.  
[children.duty@cityoflondon.gov.uk](mailto:children.duty@cityoflondon.gov.uk)

Out of Hours :- 020 8356 2710 or Email:  
[emergency.duty@hackney.gov.uk](mailto:emergency.duty@hackney.gov.uk)

## Outside of London:

contact the local authority safeguarding team

NO

Contact BAPAM Child Protection Lead, Dr Anita Nathan for further advice

Dr Nathan can be contacted via BAPAM London office 020 7404 5888

Once patient safe –

- Inform the BAPAM Child Protection Lead, Associate Medical Director and the CEO
- Document as a serious incident as per BAPAM's incident policy

N.B If the child is acutely sick, in pain or medically unwell, call 999 for an ambulance to transport the patient to the nearest hospital, which In London is University College Hospital.